Republic of the Philippines
COMMISSION ON HUMAN RIGHTS
Quezon City

FRONTLINE SERVICE FEEDBACK

Frontline Services Availed:

[ ] Investigation [ ] Clearance [ ] Financial Assistance
[ ] Training Technical Assistance [ ] Jail Visit [ ] Legal & Other Assistance
[ ] Information, Statistics, Documents & Reference Materials Provision

How would you rate the service/s extended by the CHR?

Promptness

[ ] Excellent [ ] Very Satisfactory [ ] Satisfactory
[ ] Fair [ ] Unsatisfactory

Quality

[ ] Excellent [ ] Very Satisfactory [ ] Satisfactory
[ ] Fair [ ] Unsatisfactory

Attitude of Frontline Service Employee

[ ] Courteous
[ ] Accommodating
[ ] Pleasant
[ ] Discourteous
[ ] Dishonest
[ ] Others (specify) _____

Do you have any complaint regarding the service/s rendered?

_____
_____
_____

What do you suggest we should do to improve our services?

_____
_____
_____

Client's Name (Optional): _____

Date: _____

Contact Detail:

(Please fill-up all or any of the blanks below)

Telephone: _____ Cell Phone: _____

Fax: _____ e-mail address: _____